

*"This policy and the principles of action set forth herein must be understood and applied by all the people of this company, transferring them to the development of their activities".*

## Quality and Environmental Principles

- \* **Actively listen to the needs and expectations of the main stakeholders**, in particular those of our customers, in order to improve the quality of our products, services and processes, as well as our relationships with our stakeholders.
- \* **Caring for our environment and using its natural resources responsibly**, as it is the support of life and the source of raw materials necessary for growth.
- \* **Continuous improvement in terms of quality and environmental protection, ensuring legal compliance** through a solid **business ethic**, which favors the sustainable economic growth of the company.

## Quality and Environmental Commitments

- \* **To provide products and construction services** that make the infrastructures and buildings in which they are incorporated **functional, safe and healthy, with a long, useful life and recyclable** for their owners and users, as well as for the communities in which they are located.
- \* **Comply with applicable customer requirements**, as well as applicable legal and regulatory requirements and intensify communication.
- \* **Prevent pollution and protect the environment**, prioritizing efforts in aspects related to the extraction and consumption of raw materials, energy consumption, waste management and air pollutant emissions, degradation of fertile soil, and protection and conservation of biodiversity.
- \* **Adapt the team's skills** to respond to and even anticipate market and societal trends.
- \* **Work on relationships with suppliers** to build trust and seek co-benefits.
- \* **Continuously improve our quality and environmental management system** so that it remains appropriate, adequate and effective and allows us to comply with our principles and objectives.



Antonio Pérez Gil  
CEO Áridos de Melo

Edition 1 - 27/07/2020